

New Business Checklist

Plea	ase confirm that the following is submitted with all new cases.
	Completed application for group dental and/or vision insurance
	Completed addendum
	Completed employee enrollment forms or census spreadsheet (census is preferred for ease of processing)
	Social Security Numbers are required for all enrollees (not required for dependents)
	Sold Quote with elected plan and rates from directbenefits.com/agents
	If paying by EFT a copy of a voided check is required
	oplicable, please confirm that all of the following documentation is provided or to coverage on takeover cases:
	Copy of Prior Carrier's 1-2 page summary of benefits
	Copy of Prior Carrier's most recent billing statement

Policy Documents Delivery Acknowledgement

ID cards will be mailed to the employer for distribution to employees

After all the information listed above is completed and signed, submit all forms using one of the following

Delivery methods:

Email: agentsupport@directbenefits.com Fax: 651-649-3502 ATTN: Agent Support Mail: Direct Benefits, Inc. 7900 International Drive, Suite 1040 Bloomington, MN 55425



Submission Date:

New groups should be received no later than the 12th of the month of efficacy in order to submit to the carrier (i.e. Feb 1st effective date, please submit to Direct Benefits by Feb 12th).

application Group Dental and/or Eye Care Insurance Ameritas Life Insurance Corp. P.O. Box 81889, Lincoln, NE 68501-1889



Se	e reverse side for additional information							
1.	Applicant's Legal Name							
2.	Doing business as							
3.		10. Dependent Participation:						
	P.O. Box / ZIP Code	Employer contributes% of dependent premium.						
	1.0. 500 / 211 0000	☐ Tied-to-Medical (All eligible dependents covered on employer's						
	Street Address	medical plan must be insured, except those listed under excluded classes or locations.)						
	City / State / ZIP	Non-Contributory (Policyholder contributes 100% of premiums. All eligible dependents must be insured, except those listed under excluded classes or locations.)						
	Phone No. Fax No.	Non-Contributory, except covered elsewhere (If policyholder						
	E-mail Address Tax I.D. No.	contributes 100% of premiums, all eligible dependents must insured, except those listed under excluded classes or locati						
4.	What is the nature of your business or industry?	and those covered elsewhere.) Contributory (Policyholder is required to contribute to the						
		employee premium and must contribute at least 25% of the total employee and dependent premium.)						
_		□ Voluntary (Policyholder does not contribute towards premium,						
5.	Eligibility Total Number of Eligible Employees	100% contribution by employee.)						
	Total Number of Eligible Employees	11. Section 125 Plan						
		Election Period						
6.	Are any classes or locations excluded? Yes No	Plan Year						
	Are domestic partners included?	12. Employee welfare benefit plans that are subject to ERISA must satisfy various reporting, disclosure and related obligations. These requirements include the provisioning of a Summary Plan Description						
7.	Are any subsidiary and/or affiliated companies to be insured? Yes No (If yes, please use reverse side to list name and location.)	or SPD. The certificate of coverage can serve as an SPD if certain information is additionally disclosed. Please check one of the following (failure to respond shall be considered a positive response for A. and a negative response for B.).						
8.	How many hours per week equals full time employment?	A. Plan is subject to ERISA (complete question 12.B.) Plan is NOT subject to ERISA — Church or Govt.						
9	Employee Participation	employer or other safe-harbor exception (see DOL Reg. §2510.3-1(j))						
٥.	Employer contributes% of employee premium.	B. Applicant requests that Ameritas Life						
	☐ Tied-to-Medical (All employees covered on employer's medical plan must be insured, except those listed under excluded classes	Ins. Corp. prepare a SPD for its dental and/or vision plan						
	or locations.)	If yes, the company is to prepare a SPD. The following						
	Non-Contributory (Policyholder contributes 100% of premiums. All employees must be insured, except those listed under	information is required under ERISA and MUST be included in the SPD.						
	excluded classes or locations.) Non-Contributory, except covered elsewhere (If policyholder	Plan No Plan Fiscal Year End Date						
	contributes 100% of premiums, all employees must be insured, except those listed under excluded classes or locations and those	Plan Administrator: Name:						
	covered elsewhere.)	Address:						
	☐ Contributory (Policyholder is required to contribute to the employee premium and must contribute at least 25% of the total	City, State, ZIP						
	employee and dependent premium.)	Phone No Plan Fiscal Year						
	☐ Voluntary (Policyholder does not contribute towards premium, 100% contribution by employee.)	Please Note: Applicant remains responsible for ensuring that SPD form provided by Ameritas Life Insurance Corp. is complete and accurate and satisfies applicable laws and regulations. Moreover, applicant remains responsible for						

providing its plan participants with SPD updates as required

by applicable law and regulations.

13.	Waiting Period	16.	The following coverages are applied for:			
	for those employed on or before the policy effective date.		Employee & Dependents Benefits			
	for those employed after the new policy effective date.		☐ Dental ☐ Orthodontia ☐ Eye Care			
			Other_			
	month(s) calendar days working days		Employee Only Benefits			
14.	Effective Date and Termination Date		☐ Dental ☐ Orthodontia ☐ Eye Care			
	☐ Immediate					
	☐ First of Month Effective date / End of Month Termination date		Other			
	Other		This insurance shall be effective on:			
			(Premiums due prior to the coverage period.)			
_		17.	Policy and Certificate Delivery (select one)			
15.	Premium Payment Mode (In advance)		A. eCert*/ePolicy (*generic cert, non-personalized)			
	☐ Monthly ☐ Quarterly ☐ Semi-Annual ☐ Annual		via PDF format sent via e-mail to:			
	Payroll Deduction (To choose this option, employee must pay		Wall Di Tormat Sont via C-mail to.			
	employee and dependent premium.)					
	If policy effective date is other than first of the month,		☐ via eService and member portal			
	is a first of the month premium due date desired? \square Yes \square No		B. Paper policy/personalized certificates			
	Billing Options		☐ Initial employees only			
	☐ Home Office ☐ Third-Party Administration		Subsequently added employees			
	,		Note: eCert will be available on member portal for all members.			
	Contact Name	Insurance requested on this application will replace the				
	53.1.25.112.115		coverage(s) checked.			
	Title		Coverages: Dental Orthodontia Eye Care			
	Street Address		Other			
			Name of Current Carrier			
	City / State / ZIP		Policy No			
			Coverage applied for is replacing comparable coverage now or			
	Phone No. Fax No.		previously in force with another carrier.			
	E-mail Address					
	E-IIIaii Audress		Termination Date Original Effective Date			
Iter	n 6: Exclusions					
a. (Classes, include reason for exclusion.					
b. L	ocations, if location is different from applicant's, list city and state.					
Iter	n 7: Subsidiary and/or affiliated companies to be insured. List na	mes	s and locations.			
	(1111 1) 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1					
Pla	n Design and Proposed Rates:					
Δda	litional Remarks:					
Aut	ndonal nomality.					

Agreements

This application will be subject to review and approval by the Home Office of Ameritas Life Insurance Corp. If this application is accepted, the final rates and benefits will be based on verification of this information and final enrollment numbers. This applicant represents that he/she has read the statements and answers to the above questions and that they are complete and true to the best of his/her knowledge and belief. Any policy including riders issued as a result of this application will, with this application, be the entire insurance contract. If this application is accepted at the Home Office of Ameritas Life Insurance Corp., group insurance at the Company's rates and under the terms applied for shall take effect as of the date set forth in the policy. If this application is not accepted, any premium advanced shall be refunded.

Statements

In several states, we are required to advise you of the following: Any person who knowingly and with intent to defraud provides false, incomplete, or misleading information in an application for insurance, or who knowingly presents a false or fraudulent claim for payment of a loss or benefit, is guilty of a crime and may be subject to fines and criminal penalties, including imprisonment. In addition, insurance benefits may be denied if false information provided by an applicant is materially related to a claim. (See state-specific statements.)

Note for California Residents: California law prohibits an HIV test from being required or used by health insurance companies as a condition of obtaining health insurance coverage. For group policies issued, amended, delivered, or renewed in California, dependent coverage includes individuals who are registered domestic partners and their dependents.

No Cost Language Services. You can get an interpreter and have documents read to you in your language. For help, call us at the number listed on your ID card or 877-233-3797. For more help call the CA Dept. of Insurance at 800-927-4357.

Servicios de idiomas sin costo. Puede obtener un intérprete y que le lean los documentos en español. Para obtener ayuda, llámenos al número que figura en su tarjeta de identificación o al 877-233-2797. Para obtener más ayuda, llame al Departamento de Seguros de CA al 800-927-4357.

Note for Colorado Residents: It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

Note for Florida Residents: Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

Note for Georgia, Kansas, Nebraska, Oregon, Vermont and Virginia Residents: Any person who, with intent to defraud or knowing that he is facilitating a fraud against insurer, submits an application or files a claim containing a false or deceptive statement may have violated state law.

Note for Kentucky Residents: Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

Note for Louisiana Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Note for Maryland Insureds: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Note for New Jersey Residents: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

Note for New Mexico Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties. This type of plan is NOT considered "minimum essential coverage" under the Affordable Care Act and therefore does not satisfy the individual mandate that you have health insurance coverage. If you do not have other health insurance coverage, you may be subject to a federal tax penalty.

Note for North Carolina Residents: After 2 years from the date of issue or reinstatement of this policy, no misstatements made by the applicant in the application shall be used to void the policy or deny a claim for loss commencing after the expiration of such 2 year period.

Note for Pennsylvania Residents: Any person who knowingly and with intent to defraud any insurance company or other person, files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

Note for Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

Note for Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purposes of defrauding the company. Penalties include imprisonment, fines and denial of coverage.

Note for Texas Residents: Any person who knowingly and with intent to defraud provides false, incomplete or misleading information in an application for insurance, or who knowingly presents a false or fraudulent claim for payment of a loss or benefit, may be guilty of a crime and may be subject to fines and criminal penalties, including imprisonment. In addition, insurance benefits may be denied if false information provided by an applicant is materially related to a claim.

Note for Washington, D.C. Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Note for Washington Residents: For groups policies issued, amended, delivered, or renewed in Washington, dependent coverage includes individuals who are registered domestic partners and their dependents.

If you do not want your company name use	ed by Ameritas Life Insurance Corp.	in our effort to recruit Network providers, check this box.
Signed at: City	State	Date
Signed by: (Policyholder Representative)		
Printed name and title		
Signature		
Soliciting Agent: I understand and agree that if Ameritas before I present this product to any clie		as Life Insurance Corp., I must apply to and be appointed with
Printed Name	For I	FL agents only, provide FL license #
Signature		
The policy provides dental and/or vision bene	fits only. Review your policy carefu	lly.
Was a binder check received? ☐ Yes ☐ No	If yes, then amount \$	·
Check received by (agent)	Authoriz	zed by (policyholder)
ALL DDEMILIM CLIE	CIVE MILET DE MADE DAVADI E TO AM	IEDITAC LIEF INCLIDANCE CODD

EFT Form

electronic funds transfer

PO Box 81889 / Lincoln, NE 68501 phone 800.659.2223 / fax 402.467.7338



request and authorization for bank payment plan

It's the simplest method of paying your premium. No more checks to write! It's automatic and reliable. We call it electronic funds transfer (EFT for short). It allows for peace of mind however you do business — whether it's online or through the mail.

Online: Groups that receive invoices online, you have the freedom to choose when we debit your account. When

you're ready, just visit our website, ameritasgroup.com, sign into your secure account and click PAY BILL.

We'll draft your premium payment right away.

Mail: Groups that receive their invoices through the mail, just authorize us to debit your account each month

and we'll do the rest. It's the forget-proof method of paying your premium.

authorized agreement for prearranged payments (debits)

Group Policy #	Phone #
Policyholder Name	
Policyholder Contact_	
New AuthorizationChecking Account	☐ Change of Account☐ Savings Account
-	debit entries to the account number listed below, and at the bank named below, e to such account. The EFT draft will be monthly or quarterly, whichever payment irst day of the coverage period.
Bank Account Number	Bank Routing Number (9 digits)
Bank Name	
Account Name	
Address	
City	State ZIP
Phone Number of Financial Institution	<u>) </u>
To ensure a timely and effect	ive setup, it is necessary to send a voided check with this request.
such time and such manner as to affo	force and in effect until BANK has received written notification of its termination in rd BANK a reasonable opportunity to act on it. A customer has the right to have mediately credited to his/her account by BANK up to 15 days following issuance of the charge, whichever comes first.
Name (Print)	Title of Authorized Signer
Signature	
Data	Fadoust Tay ID#

addendum Spirit Group Employer Dental and/or Vision Insurance

Effective Date Requested, ☐1st or ☐15th, _				☐ 2-4 Employ ☐ 5-9 Employ ☐ 10-199 Em	ees		☐ Paper Billing Statement			
SPIRIT DENTAL (not available in WA; NY must have a minimum of 5 employees enrolling in the plan or 50% participation)										
For all states Exce	For all states Except: GA, LA, MS, MT, RI, TX, WA and PA restricted counties of Forest & Potter									
Select ONE:	∃High Plan	☐ Lo	w Plan			Select	ONE:	☐ Voluntary <i>OR</i> ☐ Employer Funded		
For states of: GA, LA, MS, TX										
Select ONE:	∃High Plan	☐ Lo	w Plan			Select	ONE:	☐ Voluntary <i>OR</i> ☐ Employer Funded		
For states of: MT a	and RI and for	PA counties of Fo	rest & P	otter						
Select ONE:	∃High Plan (In	demnity) 🗌 Lo	w Plan (I	ndemnity)		Select	ONE:	☐ Voluntary <i>OR</i> ☐ Employer Funded		
Plan options (Sele	ect all that apply	and adjust premiui	n accord	lingly)						
☐ Employer Volur ☐ Waive Participa * this applies to bot ☐ 100% Family-re ☐ Endodontics/Pe ☐ Teeth Bleaching ☐ Orthodontia — A the High plan, Chilk rates) Ortho covera ☐ Increase Calen	\$25/\$75 \$0/\$0 C \$100 Li (premiu Move fi (only forstat 80th Pe 90th Pe Dental Maximu Group i Selectii For gro For gro	Calendar Year Decadendar Year Decadendar Year Decadendar Year Decadendar X 1.03) Tom 80th percentiles of AK, GA, LA, MS, MT, NJ Percentile of Usual of Calendar Percentile of Usual of Rewards — availal am plans (premium plans (premium plans (premium plans (premium plans without prior of the calendary with the calendary without prior of the calendary without prior of the	Deductible ductible — in lieu of e of Usua , PA (restricted Custom Custom on x 1.02) ustry* (pr d Vision (coverage	e – in li in lieu of \$50/ al & Cu counties o nary (p nary (p n \$100 emium EyeMe (requii (requii	remium x 1.25) 00, \$1500 and \$2000 Calendar Year 1 x 1.15) (applies to group size 25 or greater) 1 ed or VSP) (vision premium x .95) 1 red base premium x 1.11 for initial enrollees) 1 red base premium x 1.04 for new hires)					
Dental Premium		Employee Employee	•	Employee + Spouse \$ ren) \$ Employee + Family \$			•			
There are initially _				• •	will be enrolled in this plan.					
Selecting a vision			,							
SPIRIT EYEMED V				•		Plans G 8	. H not	t available in OH)		
Select ONE:		,		,,,	, , (.					
Select ☐ Plan A ONE: ☐ Plan E	(V00836) □ E (V00840) □	Plan B (V00837) Plan F (V00841)	☐ Plan ☐ Plan	G (V00842)	☐ Plan H (V008	43) (S	elect if	00% Family-related (premium x 1.15) f applicable and adjust premium accordingly)		
EyeMed Vision Prei		Employee Only \$ _						e + Family \$		
There are initially _		full-time emplo	yees of v	vhich	will	be enroll	ed in t	his plan.		
SPIRIT VSP VIS	SION – CHO	ICE PLAN (not a	vailable	in MA,MD, N	/IT , RI or WA) (Pla	ans 1 & 2	not av	vailable in NM)		
Select ONE:	/oluntary OR	Employer Funde	d							
	,	Plan 2 (V20029) Plan 4 (V20025)	□10	0% Family-re	elated (premium x	1.15) (S	elect if	applicable and adjust premium accordingly)		
VSP Premium	Select				/\$			ployee + One \$		
VOI T IGIIIIUIII	ONE:	☐ 4 Tier Rates						ployee + Spouse \$ ployee + Family \$		
There are initially _		full-time employ	yees of v	vhich	will	be enroll	ed in t	his plan.		

^{*}Restricted industries: Financial, Investment, Insurance, or Real Estate Services. Medical Offices and Hospitals. Legal, Accounting, Engineering, Architectural, or Scientific Services. Membership or Charitable Organization Offices, other Professional Services. Schools or Educational Services.

enrollment / change / waiver Group Insurance Form

Ameritas Life Insurance Corp. P.O. Box 81889 / Lincoln, NE 68501-1889 / 800-659-2223 / Fax: 402-467-7338

Spirit Group Dental and Vision Insurance Employee Enrollment Form										
EMPLOYER SECTION (to be completed by employer)										
Policy and Div. # 010- Cert. # COBRA (If individual is a continue): Qualifying Event Date of Event									of Event	
Employer Name and Address Full-Time Hire Date If Rehire, Rehire								If Rehire, Rehire Date		
Occupation Hours Worked Each Week										
2. EMPLOYEE SECTION (to be	completed b	y employee	e)			_				
Last Name First Name Middle Initial										
Address										
City										
Phone #	Date of	Birth] Male] Fema	Marital Sta		Social Security	Numbe	(Required)	
E-mail address (limit of 60 charact	ers)									
COVERAGE ELECTION De Vi	Dental Only (chance Classic Natwork D. OD Value Natwork D.)									
3. DEPENDENTS (list all eligib	ne depender				a. (Employee m	ust be enro	lied to cover deper	Tuents,		
Last Name, First Name, N	ΛI a	Dental dd / drop	Visio Add / o	-	Relationship	Gender	Date of Birth		Social Security # (Not Required)	
						□М□Б			(riot rio quii ou)	
						□M □F				
						☐M ☐F				
						☐M ☐F				
Are you covered under another DE	NTAL plan?	Yes _]No	Are	e your dependen	ts covered u	nder another DENT	AL plar	n? ☐ Yes ☐ No	
Are you covered under another VIS	SION plan?	Yes _	No	Are	e your dependen	ts covered u	inder another VISIOI	N plan?	Yes No	
This policy provides dental and eye care benefits only. Review your certificate carefully. As an employee, I hereby apply for, or waive (if indicated), group insurance, for which I am eligible or may become eligible. If contributions are required, I authorize my employer to deduct premiums from my salary. THE FOLLOWING APPLIES ONLY TO SECTION 125 FLEXIBLE BENEFITS PLANS: I am signing up for coverage until the next enrollment period except in the case of a life event. This information was explained in the plan's solicitation materials which I have read and understand. I represent that the information I have provided is complete and accurate to the best of my knowledge. The policyholder certifies the date of employment, job title, hours worked and salary information are correct according to the Policyholder's records. Employee Signature (do not print) Date In several states, we are required to advise you of the following: Any person who knowingly and with intent to defraud provides false, incomplete, or										
misleading information in an applic crime and may be subject to fines by an applicant is materially related	and criminal	penalties, ii	ncluding	impris	onment. In addit					
4. To CHANGE Coverage (che		•			·	ns with nec	essary information)		
☐ Name change New Name						Old Na		,		
Add Dependent Coverage: Due to Marriage; date of Marriage Due to Birth or Adoption; date of event										
Due to loss of coverage, date of loss and reason Other, Date of event and reason										
☐ Drop Dependent Coverage: # Reason: ☐ Divorce ☐ Death							s dependent			
5. To WAIVE Coverage IF YOU DO NOT WANT COVERAGE, COMPLETE THE WAIVER SECTION. THE WAIVER MAY NOT BE ALLOWED FOR THIS PLAN. CHECK WITH YOUR EMPLOYER										
I have been given an opportunity to apply for Group Insurance offered by my employer and have decided not to accept the offer for: myself spouse/domestic partner child(ren) only spouse/domestic partner and child(ren)										
BecauseName of insurance company and employer of dependent										

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No Cost Language Services. You can get an interpreter and have documents read to you in your language. For help, call us at the number listed on your ID card or 877-233-3797. For more help call the CA Dept. of Insurance at 800-927-4357.

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Note for Maryland Insureds: Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly and willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

Note for New Jersey Residents: Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.

Note for New Mexico and Rhode Island Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

Note for North Carolina Residents: After 2 years from the date of issue or reinstatement of this policy, no misstatements made by the applicant in the application shall be used to void the policy or deny a claim for loss commencing after the expiration of such 2 year period.

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Note for Tennessee Residents: It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the

purposes of defrauding the company. Penalties include imprisonment, fines and denial of coverage.

Note for Texas Residents: Any person who knowingly and with intent to defraud provides false, incomplete or misleading information in an application for insurance, or who knowingly presents a false or fraudulent claim for payment of a loss or benefit, may be guilty of a crime and may be subject to fines and criminal penalties, including imprisonment. In addition, insurance benefits may be denied if false information provided by an applicant is materially related to a claim.

Note for Washington, D.C. Residents: Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison. Note for Washington Residents: For groups policies issued, amended, delivered, or renewed in Washington, dependent coverage includes individuals who are registered domestic partners and their dependents.

tips for filling out this form

To Enroll

Missing, incomplete or illegible information can cause delays in adding new employees to the system and could create errors in billing. To ensure proper handling of your enrollment forms, please make sure the following areas are completed:

- Policy Name and Group Number to make sure plan members are added to the correct group.
- Department/Division Numbers so plan members are added in the proper locations, and appear in the appropriate section on the billing if the group has multiple departments or divisions.
- Social Security Numbers the most important identifier for plan members when calling in with claims or administrative questions. Please double check to make sure your social security number is accurate and written clearly.
- Full-time Employment Date needed so the correct effective date is calculated for new members.
- Class Number needed when the plan has more than one class of employees.

To Change

Changing Dependent Codes – When adding or dropping dependents, please note whether this change is because of a "life event" or for some other reason. (Examples of life events: marriage, birth of a child, divorce . . .) Please remember to include the date of the event. Be specific when changing status so all dependents who are still eligible will be covered.

Imaging

In order to provide better service, our administration system utilizes image technology. In the image environment, we scan your enrollment forms into our system, making them easier and faster to access. Better quality forms help us to process your enrollments faster. Unfortunately, certain forms are difficult or impossible to scan. The following list of helpful hints will make your forms easier to scan:

Do:

- 1) submit clear, legible enrollment forms.
- 2) underline or circle important information.
- 3) use blue or black ink.

Don't:

- 1) submit dark copies as they appear black on imaging.
- 2) highlight, which blackens the area so it cannot be read.
- 3) write on the top or bottom margins. This information is not always captured on the image system.