



New Agent Welcome Kit

Everything you need to get started

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Welcome!

Welcome to our growing family of agents who are helping individuals, families and small businesses attain affordable dental & vision coverage plans that go the extra mile. Since 2001, our products have led the industry in innovation and longevity enabling over 20,000 agents to sell plans that benefit their clients. From no waiting periods, to \$5,000 annual max plans, to a \$100 lifetime deductible, these plans sell themselves!

Start Selling Spirit Dental and Vision

Your dedicated link was previously sent in the confirmation email the day you completed your appointment.

- | Have you tested your selling link?
- | If you did not receive your confirmation email or link, please check your spam folder or contact our Agent Concierge team: concierge@directbenefits.com.
- | Your dedicated link is your quoting and enrollment tool for the individual plans. Most importantly, you will be credited and paid commissions on every sale when you use your link!



Your clients can enroll themselves using your dedicated selling link! Pass this link onto them in an email, put it on your website, or share it on social. Need help with this? Reach out to marketing@directbenefits.com.

Our Agent Resource Center holds all your business building needs agent.directbenefits.com



- | Download product information, new agent information packets, brochures, flyers, training videos, webinars and other essential tools.
- | Customize marketing materials and learn how to embed your dedicated agent link to your email signature line, website or digital banner.
- | Market to employers 2+ and see how easy it is to run a group quote on the Spirit Ameritas calculator. No login or password required!

Getting in touch

Individual Products - Concierge Team

-  (800) 620-5010 option 4
-  concierge@directbenefits.com

Group Products - Group Team

-  (800) 620-5010 option 5
-  agentsupport@directbenefits.com



What makes Spirit Individual Special?

Spirit offers a full suite of dental and vision plans that cater specifically to individuals and families. These products work hard for your clients to deliver peace of mind. If you have a client that is looking for next-day care, Spirit has them covered. If you have someone seeking out a robust \$5,000 annual max, Spirit has that too. With guaranteed acceptance, Spirit Dental & Vision is like no other product. We deliver best-in-class service—for you and for your clients—simplistic design for ease of use, and customizable marketing materials all to catapult your sales.

- Choice of Any Dentist
- No Waiting Periods
- Affordable Rates
- Major Services Coverage
- 25-50% PPO in-network savings with Ameritas
- Optional Vision Insurance Available
- \$750 to \$5,000 Annual Maximums
- Up to 3 Cleanings per Year, Covered 100%
- Lifetime Deductible
- Hearing Benefits with Preferred Plan

This product may not be available in all states. Underwritten by Ameritas Life Insurance Corp. | 5900 O Street, Lincoln, NE 68510-2520 | For Agent Use Only - not to be used in a sales situation



Enrollment Guide

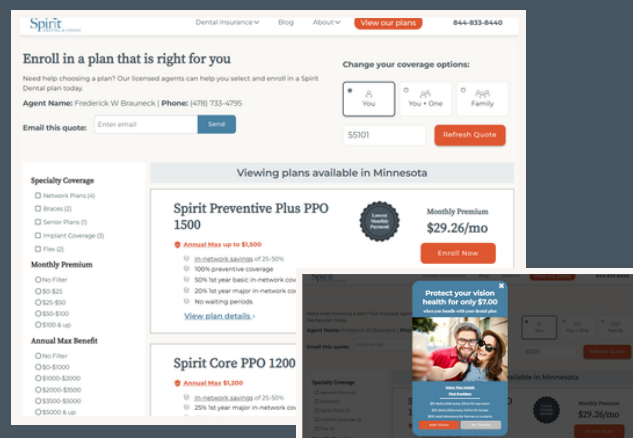
Spirit Dental & Vision makes it quick & easy to enroll your clients in the dental plan of their choice. When enrolling a client make sure you use your dedicated sales link. If you are using your dedicated link you should see your name and phone number at the top of the quoting page after you enter the quoting information (step two). Below is a step-by-step process of an enrollment.

1



Open your dedicated sales link on your preferred internet browser, and fill out the zip code and coverage type for your client. When you're ready, click **Find My Plan**

2



Your agent info will populate on the top left of the page. View available plans and select an option. Plans vary by state and only available plans for the ZIP code entered will be displayed. Once a plan is chosen, click **Enroll Now**.

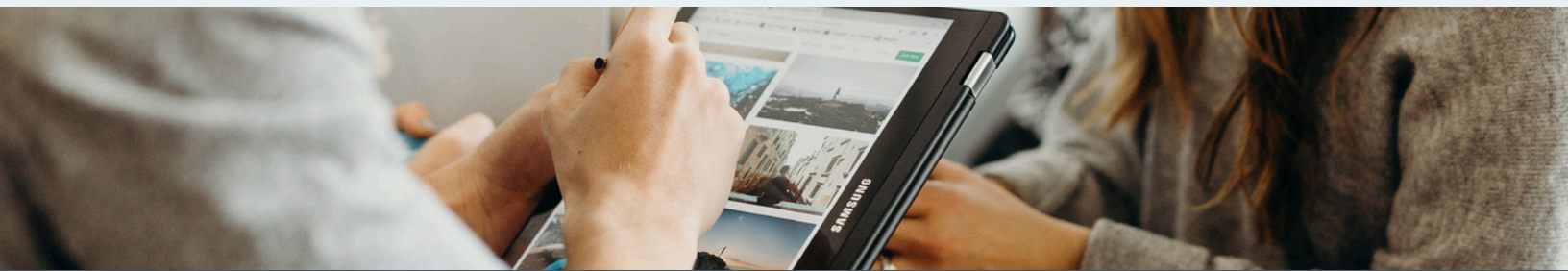
A box will pop up with the choice to add the optional vision plan for your client.

3

Enter your client’s plan start date and personal information. If you added a spouse or dependent in Step 1, click “Add Spouse/Domestic Partner Info” or “Add Dependent Info” and enter their personal information.

If the member does not have an email address, just use your own. You will get the client’s confirmation email and can print it out for them.

Press **continue**.



4

Enter your client’s payment information and review the cost.

Read over the Authorization Agreement, Limitation and Exclusions, and Fraud Notices.

Note: there is a one-time enrollment fee of \$25 for every policy

5

I have read and agree to the [Authorization Agreement](#), [Limitations & Exclusions](#), [Fraud Notices](#), Outline of Coverage (if applicable), and Replacement Notices (if applicable) for Spirit Dental.

I agree to receive plan documents, ID cards and Explanation of Benefits (EOB) electronically and agree to the [terms and conditions](#) for Spirit Dental.

Applicants and Dependents cannot have the same type of coverage under our plan (i.e. no two dental plans, no two eye care plans with us).

Back

Continue Enrollment

[Refund Notice](#)

Click the box to agree to the Authorization Agreement and Important Fraud Notices.

The website defaults to receiving documents, ID cards, etc. via email. If your client does not want their information via email, simply uncheck the box.

Click **Continue Enrollment**

6

Important information on ID cards:

Shortly after enrollment your client will receive an email from Ameritas containing instructions on how to access their electronic policy documents and ID cards via the Ameritas member portal. In order for your client to receive these items in the mail you will need to simply uncheck the electronic document box at the end of the application prior to submitting the policy.

Do a little happy dance. You're an enrollment rockstar!

You're client and you will get an email confirmation of the enrollment. It will take up to 5-7 days to process the application. However, their coverage starts on the day of their effective date even with a next day effective date.



Encourage your clients to use the Ameritas Member portal so they have 24 hour access to ID cards, plan documents, billing, claims and more.

Electronic Delivery (default):

Email will be delivered after enrollment to the client to access their documents through the Ameritas portal.

Direct Mail Delivery:

Allow up to 10 days for ID cards, plan documents, etc

Questions?

Claims and Verification of Benefits:

800-487-5553 | [Ameritas.com](https://www.ameritas.com)

Customer Service (other than claims):

866-619-6095

Email: SpiritIndservice@Ameritas.com

(for enrollment changes or payment questions)





Dental

Spirit Dental & Vision
Denali Dental & Vision
Magnum Dental
PrimeStar
NCD
Allstate Health Solutions



Vision

Spirit Dental & Vision
Direct Vision
Denali Dental & Vision
NCD-Vision
Primestar Vision
Vision for Everyone



Short Term Medical

Allstate Health Solutions
Pivot Health
UHOne



Accident, Critical Illness & Hospital

Allstate Health Solutions
FlexBenefits
NCD
UHOne



Pet Insurance

Pin Paws



Life

Allstate Health Solutions



Discount

Careington Discount



Travel

Blue Cross Blue Shield Global Solutions



Individual Medical & Medicare

Dickerson Agency - Support with carrier appointments, innovative products & more

Have questions? Ready to get appointed? Let's get in touch!

Phone | (800) 620-5010 option 4 **Email** | concierge@directbenefits.com

Find more agent resources | agent.directbenefits.com



What makes Spirit Group Plans Special?

Spirit Group dental and vision insurance is designed for employer customization and employee satisfaction offering a comprehensive package tailored to individual and business needs. Spirit Group plans provide employers the flexibility to create a plan that aligns with their workforce's requirements, ensuring coverage that meets specific dental and vision needs. One key feature is the robust network of dental and vision care providers through Ameritas, EyeMed and VSP.

- No waiting period for groups with prior coverage
- Annual max of \$1,000-\$5,000 (\$2,000 max for groups of 2-4)
- Great coinsurance coverage
- 80 or 90th UCR for OON services
- Available to groups as employer paid/voluntary down to 2 enrolled
- Adult & Child Ortho available to \$1000 or \$1,500, group size 5+
- Optional Dental Rewards Program available
- 3 Cleanings per year

This product may not be available in all states. Underwritten by Ameritas Life Insurance Corp. | 5900 O Street, Lincoln, NE 68510-2520 | For Agent Use Only - not to be used in a sales situation







Direct Benefits is here to help you with all your ancillary insurance needs and help you find the best plans for your clients. Whether you're looking for great coverage for groups of two, or are in the market for large group plans, we've got you covered!

	Dental	Vision	Life	STD	LTD
Spirit Ameritas	2+	2+			
Denali Renaissance	2+	2+			
Triumph Companion Life	2+	2+			
Avesis		2+			
Beam	2+	2+	2+	2+	2+
Companion Life	2+	2+	2+	2+	2+
EyeMed		10+			
Kansas City Life	10+	10+	10+	10+	10+
Lincoln Financial	10+	10+	10+	10+	10+
OneAmerica			2+	2+	2+
Reliance Standard SmartChoice	2+	2+	2+	2+	2+
Reliance Standard True Group	10+	10+	10+	10+	10+
VSP		10+			
PFML (only 1 employee required)					

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Find more agent resources | agent.directbenefits.com

 <p>Dental</p> <ul style="list-style-type: none"> Spirit Dental 2+ Triumph Dental 2+ Denali Dental 2+ Companion Life 2+ Beam 2+ Kansas City Life 10+ Lincoln Financial 10+ Reliance Standard SmartChoice 2+ Reliance Standard True Group 10+ 	 <p>Vision</p> <ul style="list-style-type: none"> Spirit Vision 2+ Triumph Vision 2+ Denali Vision 2+ Avesis 2+ Beam 2+ Companion Life 2+ EyeMed 10+ Kansas City Life 10+ Lincoln Financial 10+ Reliance Standard SmartChoice 2+ Reliance Standard True Group 10+ VSP 10+
 <p>Long Term & Short Term Disability</p> <ul style="list-style-type: none"> Companion Life 2+ Kansas City Life 10+ Lincoln Financial 10+ OneAmerica 2+ Reliance Standard SmartChoice 2+ Reliance Standard True Group 10+ 	 <p>Life</p> <ul style="list-style-type: none"> Companion Life 2+ Kansas City Life 10+ Lincoln Financial 10+ OneAmerica 2+ Reliance Standard SmartChoice 2+ Reliance Standard True Group 10+
 <p>Accident, Critical Illness, Hospital Indemnity</p> <ul style="list-style-type: none"> Companion Life 2+ FlexBenefits 1+ Reliance Standard 2+ 	 <p>Pet Insurance</p> <ul style="list-style-type: none"> Pin Paws
 <p>Paid Family Medical Leave</p> <ul style="list-style-type: none"> ShelterPoint ARCH 	

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Group Quoting Made Easy

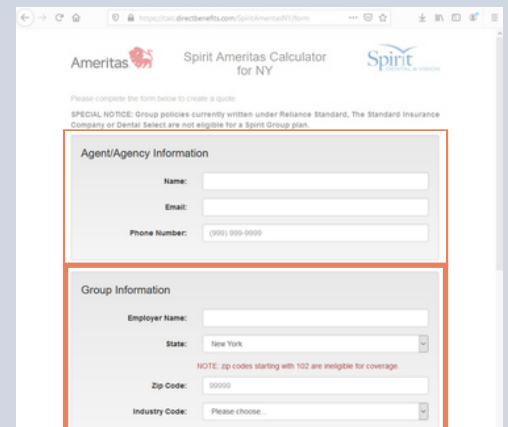
Step-by-step instructions

1 Visit agent.directbenefits.com on your preferred internet browser

3 Select the brand for which you want to run a quote

2 Click on **Run group quote**

4 Fill in Agent and Group information



5

Select **Plan Design** features you would like to quote

6

Be sure to quote vision to give your groups the option to fully cover their employees

7

Submit your quote

That's it! You will see rates immediately and have the option to download or email the proposal at the top of the page. If you have any questions just contact your sales team for answers at (800) 620-5010 and choose option 5.





Marketing Support

Agent Resource Center

agent.directbenefits.com

Our online Agent Resource Center is jam-packed with ready-to-use educational materials, marketing collateral and more!

- | Webinars
- | Brochures
- | Customizable marketing materials



Want to connect with the marketing Team?

We're here to help! Send an email to marketing@directbenefits.com or give us a call at (800) 620-5010.

Plan Distributed by Direct Benefits
7900 International Drive, Suite 1040
Bloomington, MN 55425
agent.directbenefits.com



Individual Products
concierge@directbenefits.com |
800.620.5010 option 4

Group Products
agentsupport@directbenefits.com |
800.620.5010 option 5



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